



Better Buses for All

Passengers of the 425 & 427 Arriva Services.....

- Fed up of
 - × late buses
 - × missing buses?
 - × dirty buses?
 - × complaining to your bus service provider about it and seeing no improvements?
- Does
 - × your bus service provider blame **Metro**?
 - × Metro blame your bus service provider?
- Is your bus service under threat of withdrawal or a major change?
- Has or is your bus service being effected by regular changes to the route or timetable?

We are a group of passengers who are fighting to get things improved! We started as a small lobby group after a change to our bus service was forced upon us by **Metro** & **Arriva**. **Arriva** claimed there were insufficient passenger numbers to justify certain parts of our old routes & that some where not “*commercially viable*”

WE PROVED **ARRIVA** WRONG!

Metro are now listening to us!!

Metro have been stunned by the feedback we have been getting (all of it negative about the changes, service & overall performance of **Arriva**) so much so **Metro** are going to re-consider the changes recommended by **Arriva** on our routes because of our campaigning.

We will not be unique in this and are interested in hearing from other passengers who are angry, fed up or disgruntled at the poor services being provided by their bus provider or **Metro**.

Tell us what you think, we will listen!!!!

www.betterbusesforall.com